



News and Views

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City of Jamestown, NY Board of Public Utilities "Jamestown Up Close & Wonderful" June, 2020



Cents for St. Susan's Fund Drive Continues through July 31st



2955 Strunk Rd., Jamestown, NY 14701
www.boylesmotor.com 716-664-1110

Thanks to these major sponsors of our 2020 Cents for St. Susan's campaign to help St. Susan Center feed local people. Together, the companies represented by these logos have pledged \$15,000 to our fund drive.

For 21 years, the BPU has raised money to benefit St. Susan Center. During the pandemic, however, we have had to cut back on our efforts.

For instance, we aren't able to place coin canisters on community counters or collect redeemable cans/bottles as part of the fund drive.

If you can join these generous donors in support of St. Susan Center this year, please mail your gifts to Cents for St. Susan's, Jamestown BPU, P.O. Box 700, Jamestown, NY 14702-0700 or to St. Susan Center, P.O. Box 1276, Jamestown, NY 14701. All contributions are tax-deductible and go directly to St. Susan Center.

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Yard Waste Site Open on Regular Hours for the 2020 Season



The BPU Yard Waste Site, located on 1001 Monroe Street, the dead-end off 8th Street, is open for the season.

Hours of operation:

9 a.m.—3 p.m. Saturdays through November 14

4-7 p.m. Wednesdays through September 30

The Site accepts residential leaves, grass clippings and brush (up to 8" diameter). No trash is accepted at the Site. Metal, lumber, wood, tires, rocks, concrete, sod, dirt, drywall and other construction materials are not accepted.

You'll need a dark pink (raspberry) Yard Waste Site Sticker to enter the Site. Last year's sticker is the same one used in 2020. Stickers are available free-of-charge at BPU Customer Service, open: 9 a.m.—4 p.m. Monday-Wednesdays; and 8 a.m.—5 p.m. Thursday-Fridays.* One sticker is issued for each solid waste account.

Your sticker must be affixed to the back driver's side window of your vehicle. If it is not placed on your window, you will not be allowed to enter the Site. Lost stickers will not be replaced.

Questions? Call the Garbage Hotline at 661-1651 or Customer Service at 661-1660.

Yard Waste Bags (with Collection Service) for Sale in Customer Service Office

Looking for a simpler way to take care of yard waste? Don't want to cause a mess in your vehicle, transporting leaves and grass? Our Yard Waste Bag Program may be what you need!

The BPU Customer Service Office sells packets of four 30-gallon, biodegradable paper bags for \$12. The cost includes collection service at the curb. After your bags are filled, call the Garbage Hotline before 3 p.m. Mondays and our Solid Waste employees will collect the bags from your curb on Tuesdays. Fill all the bags at one time or call for collection, one bag at a time. The Garbage Hotline number is 661-1651.

This is a simple way to tidy your yard without having to hurt



your back lifting yard waste and without placing yard waste into your clean car.

BPU Customer Service office hours normally are: 9 a.m.—4 p.m. Monday-Wednesdays; and 8 a.m.—5 p.m. Thursday-Fridays; 92 Steele Street.*

BPU Water Quality Report Issued for 2019

The Jamestown Board of Public Utilities (BPU) has issued its 2019 annual water quality report.

Each year, the BPU prepares this required report, designed to provide consumers with information on the quality and testing of the water delivered by the utility's water system.

The report is available directly at <https://www.jamestownbpu.com/Archive.aspx?ADID=159>. To request a hard copy of the annual water quality report or a hard copy with larger print, call BPU Communications at 661-1680.



Two Easy Ways to Remove Clutter from Your Home

The BPU provides two ways to get rid of clutter.

First, we offer Special Collection that allows you to make an appointment to schedule a larger or electronic item picked up at the curb on your garbage day.

The cost is generally \$10 for a large or bulky item and \$25 for an electronic item. Each fee doubles, however, if you put the discards at the curb without an appointment.

The charge pays for transporting the items to and the disposal fee for each article at the County Transfer Station or Landfill.

Electronics include items such as tvs, monitors, microwaves and any discard with a digital screen. Large item pick-up can be arranged for items such as dry mattresses, couches, cribs, hot water tanks, toilets, bath tubs and grills.

An even easier way to get rid of items that you don't need anymore is to put them at the curb with your regular garbage on your normal collection day. It is preferred that you dispose of these items in bags.

You may leave out up to four such items each week. These throw-outs should weigh no more than 40 pounds and be easily carried by one employee. If you put out four extra items a week, you'll soon enjoy a less crowded home as part of your Solid Waste service.

Examples of items that may be discarded without an extra disposal fee include straight chairs, small tables, children's toys, lamps, bath tubs, dog beds, picture frames, empty golf bags, clothes hampers and more.



Call the Garbage Hotline at 661-1651:

- to schedule a large or electronic item collection;
- if you have questions about what qualifies as an item that may be discarded for no extra charge at the curb each week.



BPU Electric Customers:

The BPU ENERGY STAR Residential Rebate Program is for you!

Purchase certain, new ENERGY STAR products

& earn a rebate on your BPU electric bill!

Rebates are available for the installation of a newly-purchased item including entry door, skylight, window, a central ac unit, an HVAC heat pump, a heat pump water heater & a geothermal heat pump.

For more information, go to the yellow "Energy Efficiency" tile on www.jamestownbpu.com. Certain restrictions apply.

Easy Ways to Pay Your BPU Bills with Credit Card, Debit Card or E-check:

Click on My Account on our home page: www.jamestownbpu.com
Pay one-time or sign up for Paperless, AutoPay or Pay by Text.
Call 661-1660, option 3, to pay by phone.

***At the time this newsletter is written, our Customer Service Office is closed due to COVID-19 restrictions. Until the office reopens, call 661-1666 or 661-1660 for an appointment to pick up a sticker, yard waste bags or dual meters. The representative making the appointment will explain precautions that you must take to enter the BPU. Watch www.jamestownbpu.com, FACEBOOK, Twitter & local media for news of when our Customer Service Office will reopen with regular hours.**