



Lower the high cost of heating and cooling your home with Home Performance with ENERGY STAR®  
 Licensed & Accredited BPI Home Performance Contractor.

**Cattaraugus County Bank & Superior Energy Innovations: Our Good Neighbors of the Month!**

Thanks so much to Cattaraugus County Bank (CCB) & Superior Energy Innovations for donating as our Good Neighbors of the Month!

The John Alfred & Oscar Johnson Memorial Trust/BPU Good Neighbor Fund helps customers who:


- Regularly pay BPU bills
- Do not receive social services aid on utility bills
- Face a sudden hardship which prevents them from paying BPU bills on time.

Assistance is provided up to \$250 once a year per applicant.

HEAP and Social Security customers may apply.

Customers who think they qualify should contact the Salvation Army at 664-4108. The agency verifies the hardship and the BPU validates the other qualifications. The process is simple and does not take much time.

To donate as a Good Neighbor, please contact Becky Robbins at the BPU: [brobbins@jamestownbpu.com](mailto:brobbins@jamestownbpu.com) or 661-1680.

 Are you a loyal recycler who will be away from home for two or more BPU billing periods? Don't want to lose your recycling credit while you're gone?

Sign into My Account on our homepage at [www.jamestownbpu.com](http://www.jamestownbpu.com) and complete an online form you can submit from your home or office. That way, you'll be rewarded for year-round recycling and receive the rebate credit based on your earned recycling history. The form to complete is called "Attesting to Being Away from Property." The form also may be downloaded from our website & mailed to the BPU.

**2020 Recycling Calendar Enclosed in December Bills**

Look for your 2020 recycling calendar that comes in your December, 2019, bill envelope. As we work to keep curbside recycling available, we will include details about our 2020 recycling program for customers. Information will be included, as usual, on the front &

back of the calendar. Keep your calendar on hand all year, so that you can save money with our recycling rebate program. Any questions about recycling can be answered by calling the BPU Garbage Hotline at 661-1651 or Communications at 661-1680.



**Take a Look at "My Account" to Sign Up Online Yourself for BPU Services! Pay Online Too**

"My Account" on [www.jamestownbpu.com](http://www.jamestownbpu.com) is a new opportunity for customers to sign up for many BPU services online, no matter what time of day or night. You don't have to come into the Customer Service Office or call the office.

Click on the green "My Account" tile on the homepage and register. If you're already signed up for online payments, you don't have to sign up again.

Once you're signed in, you have a list of forms available for you to complete and submit online for a variety of services. Someone from the BPU may have to contact you to follow-up on your form but you'll be able to submit your request online "24/7."



Customers may complete a "New Service Customer Authorization" form online. You can complete "move in" or "move out" forms. You may request Autopay, a payment extension, a Joint Application Authorization form or switch to paperless billing.

Landlords will be able to submit "Third Party Notification," "Owner Never Off" and "Landlord Authorizations" forms online. An "Owner Authorizing Property Manager" form now may be submitted online.

In garbage/recycling, you'll be able to schedule your own yard waste bag pick-up and your own Special Collection of larger or electronic items.

Forms may be submitted electronically so that you don't have to physically complete the forms and carry or mail them to Customer Service.

Additional My Account forms will be developed and announced in the coming months.

BPU General Manager David L. Leathers notes that My Account is one more way in which the BPU works to improve ways to help our customers.

**BPU Agreement with NYPA Means Affordable Hydropower through 2040**

The BPU and the New York Power Authority (NYPA) have reached a contract extension for the utility's hydropower purchases through September 1, 2040.

Governor Andrew Cuomo is anticipated to sign the contract in the coming months. The NYPA Board of Trustees agreed to the extension and the BPU Board of Directors voted to approve the measure.

The new contract will continue the sale of approximately 765 megawatts (MW) of low-cost hydropower from the Niagara Power Project to all 51 municipal and rural electric cooperative systems in NYS. The previous power contract was scheduled to expire in 2025, however, discussions were expedited to support the efforts of the consumer-owned utilities to streamline the development and deployment of energy efficiency and clean energy initiatives.

"The BPU's lower-cost NYPA hydropower annually provides the BPU with approximately 90 percent of electricity supplied to the BPU," says BPU General Manager David L. Leathers. "The renewed agreement for affordable hydropower will offer the BPU price stability and the ability to project future power costs for our customers."

As part of the new contract, the municipal and cooperative systems have recognized the goals of New York's Clean Energy Standard and Reforming the Energy Vision (REV) initiative to reduce greenhouse gas emissions and to increase renewable energy generation.

Under the agreement, the BPU and other NYS consumer-owned utilities will com-



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Hydropower

mit dedicated funds to be used for energy efficiency, renewable energy and other related projects. Two task forces also will be established. The Customer-NYPA Implementation Task Force and the Technology & Innovation Task Force will meet regularly to confirm contract compliance, to collaborate on energy efficiency and renewable generation projects and to aid in project development.

The 51 municipal and rural cooperative systems are represented by the New York Association of Public Power (NYAPP) and the Municipal Electric Utilities Association of New York State (MEUA), which negotiated the deal on behalf of the electric systems. *Leathers, a Board member and officer of NYAPP, was honored by the groups as one of the primary leaders in the negotiations on behalf of the organizations and the electric customers of NYS.*

Leathers is pictured above, right, receiving his NYAPP award for helping to negotiate the new contract.

"The long-term continued availability of reasonably-priced hydroelectric power



to Jamestown and other municipal systems is of utmost importance to the BPU's ability to provide *affordable electric rates* to our customers," stated Leathers.

"This renewed NYPA contract helps keep *BPU electric rates among the lowest in the nation and assists us as an economic development tool as we continue to revitalize our City*, expressed Jamestown Mayor Sam Teresi.

"The extension of this contract means that the BPU can predict the majority of the Electric Division's future fuel costs and plan accordingly to continue delivering *reliable, affordable power*," added BPU Board Chair Greg Rabb.

NYPA is the largest state public power organization in

the United States, operating sixteen generating facilities and more than 1,400 circuit miles of transmission lines. More than seventy percent of the electricity produced by NYPA is clean and renewable hydropower.

In 1957, Congress passed the Niagara Redevelopment Act directing the Federal Power Commission to issue a fifty-year license to NYPA for the purpose of building and operating the hydropower facility at Niagara Falls. Since the first production of power in 1961, the Niagara Project has provided reliable supplies of inexpensive hydropower to businesses and residents of Western New York.

Reforming the Energy Vision is the State commitment to lead on climate change and grow New York's economy by building a cleaner, more resilient and affordable energy system.

The State goals are to stimulate investment in clean technologies such as solar, wind and energy efficiency and to require, with legislative action, that seventy percent of the State's electric needs result from renewable energy by 2030.



**Yard Waste Site Closed for the Season after November 9th; 2019-20 Yard Waste Site Stickers will be used again in 2020.**

**BPU Yard Waste Bags available all year in Customer Service, 92 Steele Street.**



**"NOTIFY ME" IS FOR YOU!**

Want to receive alerts about power outages, recycling, discolored water, BPU project bids, board minutes/schedules & other BPU events? Go to [www.jamestownbpu.com](http://www.jamestownbpu.com) & click on the "Notify Me" button in the top right corner of our homepage to sign up. Alerts are by text or email.

## Energy Efficiency Programs Change in 2020... While Energy Star & EV Charger Rebate Programs Continue, Enhanced Energy Star Rebate Program for Renaissance Block Challenge Participants Added!



Our regular Energy Star Rebate Program continues into 2020 for our electric customers, providing rebates for the purchase of specific new ENERGY STAR-certified products. These rebates include: residential windows, \$35; skylights, \$25, residential entry doors, \$50, HVAC heat pumps and heat pump water heaters at \$500 per ton, central air conditioning units at \$100 per ton, and geothermal heat pumps at

\$1,000 per ton.

If you join a Jamestown Renaissance Corporation (JRC) challenge group, the rebates are even greater. For instance, the installation of new ENERGY STAR residential windows brings a rebate of \$70 per window. Skylight installation is \$50 per skylight and residential entry doors are \$100 each. Please note that all these products must be ENERGY STAR-certified and other requirements must be met as outlined in the BPU ENERGY STAR program brochures available in January on our website and at BPU Customer Service, 92 Steele Street.

Our Electric Vehicle Charging Equipment Program kicked off in 2019 and continues into 2020. The program is focused on businesses, especially hotels and restaurants which may benefit by providing customers with the ability to charge electric vehicles while visiting the business. The installed chargers must be available to a business' customers, employees or the general public. In this program, customers are limited to \$15,000 in rebates a year. A customer may apply for rebates of up to four chargers a year.

For more information about how to participate in our 2019 and 2020 rebate programs for BPU electric customers, please contact BPU Energy Efficiency Coordinator Dan Reynolds at 661-1646 or visit [www.jamestownbpu.com](http://www.jamestownbpu.com).



## Special Item Collection: Get Rid of Larger and Electronic Items! Schedule an Appointment for a Fee. Call the Garbage Hotline at 661-1651 or Request Collection Online with My Account at [www.jamestownbpu.com](http://www.jamestownbpu.com)

Make an appointment to have your larger or electronic items picked up at the curb by the BPU! Call the Garbage Hotline at 661-1651 or try scheduling collection online yourself by registering with "My Account" on our [www.jamestownbpu.com](http://www.jamestownbpu.com) website. Link to My Account on our home page by clicking the green My Account tile.

Examples of items to collect: couches, dry mattresses, easy chairs, microwaves, dressers and more.

Remember that each week Solid Waste customers may leave up to four items curbside with regular garbage pick-up. These items should weigh no more than 40 pounds and be easily lifted by one person. Examples of these smaller items are straight chairs, small tables, lamps and golf bags.

