

**BOARD OF PUBLIC UTILITIES
SCHEDULE OF WASTEWATER RATES**

PROVISIONS APPLICABLE TO ALL CONSUMERS

VOTE: November 21, 2016
Effective Date: All billing after January 1, 2017
Service Area: All

NATURE OF SERVICE PROVIDED:

Wastewater service shall be provided for the purposes provided to users in accordance with, and users shall comply with, Chapter 240 of the Jamestown City Code and Jamestown Sewer Use Ordinance. All facilities connected with the Wastewater system must comply with the Jamestown Plumbing Code. For the purposes of this document, the terms “wastewater” and “sewer” are used interchangeably.

BILLING DEFINITIONS:

Wastewater Account: A *Wastewater Account* is considered a single water meter providing service to one or more occupancy units within a building. An occupancy unit consists of a building, or portion thereof, with separate kitchen and sanitary facilities. One building may contain two or more occupancy units.

Basic Service Charge: A *Basic Service Charge* is a fixed charge per month associated with basic costs such as meter readings, billing, etc., and operation and maintenance costs. This charge will be billed to all Wastewater customers connected to the wastewater (sewage) system whether or not there is any water consumption.

Billing Unit: A *Billing Unit* is defined as "100 cubic feet of water" as measured by the water meter and is equivalent to approximately 748 US gallons of water.

Usage Charge: The *Usage Charge* is the charge per billing unit based upon the amount of water consumed each billing period.

Meter Reading: A *Meter Reading* is typically obtained by reading the actual water meter on a monthly basis. The Board of Public Utilities may estimate that monthly reading in the event it is unable to obtain the actual reading. The estimated reading shall be so designated on the bill and is based on previous meter readings for the account. It is the responsibility of the property/building owner to provide the Board of Public Utilities proper access to the meter to enable its reading, inspection, and maintenance.

Combined Monthly Bill: A customer in a single dwelling unit that is provided water service plus other BPU utility services such as electric and/or water service will be provided a *Combined Monthly Bill* that clearly states the billing for each individual service provided and total billing for the combined utility services. A single dwelling unit does not have the option of splitting this Combined Monthly Bill. Only one bill will be provided per dwelling unit.

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GENERAL SERVICE - METERED ACCOUNTS:

All wastewater shall be measured by water meters installed, unless categorized as unmetered public service. All metered accounts will incur monthly basic service and consumption charges based on district. Districts are as follows:

- District 1 – City of Jamestown, New York
- District 2 – Village of Falconer, New York
- District 4 – Town of Ellicott, New York
- District 6 – Town of Kiantone, New York
- District 10 – Town of Busti (Jamestown-Busti), New York
- District 12 – Town of Ellicott (Airport), New York
- District 13 – Town of Ellicott (Comfort Inn), New York
- District 14 – Town of Ellicott (Industrial Park), New York
- District 15 – Town of Ellicott (Red Roof Inn), New York
- District 20 – Town of N. Harmony, New York

METERED CONSUMPTION – MONTHLY USAGE CHARGE:

Wastewater (sewer) rents as herein imposed shall be based upon the metered consumption of water on premises connected with and served by the wastewater system of the City of Jamestown or such part or parts thereof.

UNMETERED RESIDENTIAL SERVICE:

Residential users of the Wastewater System that are not served by a public water supply will be billed monthly for water consumption based upon an estimated water usage made by the General Manager or his designee. At its option, the BPU may require the customer to install a water meter that meets BPU specifications at customer expense.

COMMERCIAL & INDUSTRIAL SERVICES WITHOUT PUBLIC WATER:

Commercial and Industrial users of the Wastewater System that are not supplied by a public water supply will be required to meter their water supply at the water pump and will be billed on this metered usage at the current rate plus a basic service charge (the basic service charge is based on the size of the water service lateral). It should be noted that if the user does not discharge the total amount of water pumped, the user will be required to install a meter to measure the amount of the discharge to the sanitary sewer system. The Wastewater Division engineering staff will have the final approval on this method of metering.

WASTEWATER (SEWAGE) PROCESSING RATES:

The BPU accepts for processing certain municipal and commercial wastewater (sewage) wastes that are compatible with the efficient operation of the wastewater treatment plant. Said

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sewage waste is accepted only at designated locations within the area served by the BPU Wastewater system. Unauthorized dumping of any waste into the collection system is illegal.

The processing rates are updated every January. The rates shown below are effective as of **January 1, 2017**:

<u>Type of Waste</u>	<u>Rate per gallon</u>
Chautauqua County Leachate	\$.00754
Other Leachate	\$.0113
Septic Sludge	\$.0711
Municipal Sludge	\$.0500
South/Center Sludge (piped)	\$.0524

Arrangements may be made for the processing of other wastes on an as-needed and contractual basis.

WASTEWATER (SEWER) LATERAL:

The customer owns, and is responsible for the maintenance, repair and replacement of, the sewer lateral from the point of connection to the BPU's sewer main to the home or building receiving service. All sewer laterals must be water-tight so as to prevent the escape of sewage, or the infiltration of ground water.

WASTE ACCEPTED:

Wastes other than ordinary household sewage and approved industrial wastes are not permitted in the sewage system. Excess grease, hair, paper and solid objects cause sewage wastewater system blockage and backup, strain the processing plant, and increase the cost of operation.

The City Code prohibits downspouts, foundation drains, sump pumps or other storm water collection devices from being connected to the sanitary system. Violators will be subject to fines and penalties.

DUAL METERS:

Customers utilizing both water and wastewater service simultaneously through the Jamestown BPU who are using a significant amount of water that will not enter the wastewater system may participate in the Dual Meter Program by renting a dual meter through BPU's Customer Service office. *See Appendix A for Terms & Conditions of this Program.*

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TERMS OF PAYMENT:

Regular bills for water service will be rendered monthly. Bills rendered are due upon receipt, and are considered delinquent 23 days from the billing date. Bills may be paid at the BPU or other places as designated by the BPU. If bills are not paid within the period specified thereon, the customer shall be required to pay a late payment charge at the rate of one and one-half percent (1 ½ %) per month, which will be applied to all amounts previously billed, including arrears and unpaid late payment charges.

Water service is subject to disconnection for the non-payment of wastewater charges 15 days after payment becomes delinquent. If water service is disconnected for wastewater non-payment, it will not be restored except upon payment of the wastewater bill, plus late payment charge, and a service reconnection charge of \$30.00 within regular working hours or \$160.00 outside of regular working hours. Failure to receive a bill will not release a consumer from payment obligations or entitle the consumer to escape the late payment charge imposed on delinquent accounts.

A collection fee of \$25.00 will be assessed on the next bill if the customer's service is subject to disconnection, and payment is received at the customer's premises.

UNPAID WASTEWATER CHARGES:

Based on individual inter-municipal wastewater contracts, some municipalities in which the BPU provides wastewater service may place unpaid wastewater charges on tax bills and these charges may become a utility lien. Detailed information regarding collection of unpaid wastewater charges is listed by district, where applicable.

MAIN EXTENSION POLICY:

The BPU may extend wastewater mains upon proper application to serve an applicant, a customer, or customers, within its retail service area, provided that, in the sole opinion of the BPU, the extension is feasible, practical, adheres to good operating practice, where such extension will not affect the adequacy, quality, pressure or quantity of service to existing customers and will not otherwise impair the service or financial structure of the BPU. Fees may apply; contact your municipality for costs associated with wastewater main extensions.

SERVICES CONNECTION POLICY:

For new wastewater services, the customer is responsible for the wastewater service lateral from the main tap to the structure. The customer shall pay the New Service Charge, along with a \$30 fee for the plumbing inspection.

New Service Charges (for Sanitary Sewer Taps):

One, Two and Three Family Dwellings.....\$200.00

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Four or more units.....An Additional \$50/each unit
All Other Taps*.....\$400.00
** Includes buildings having both residential and non-residential use, serviced by one (1) water line.*

The customer shall make provisions to properly excavate from the structure to the wastewater main in the street, furnish and install an approved wastewater (sewer) lateral, including main tap, backfill, and restoration of sidewalks and street paving in compliance with local government requirements.

All main taps must be performed by a plumber licensed in the City of Jamestown. Replacements of service laterals must be performed by a plumber licensed in the City of Jamestown and be inspected by the Plumbing Inspector.

BILLING ADJUSTMENTS:

Wastewater billing adjustments will be limited to a 24-month period

STATEMENT OF CUSTOMER RIGHTS:

Customers of the BPU Wastewater Division are entitled to view records pertaining to their wastewater accounts including meter readings, bills and payment history. Customers who believe that the BPU has made an error in the measurement of water supply, the billing of wastewater service, or the application of payments, and who are unable to resolve their issues through communications with BPU Customer Service, are entitled to a hearing. Customers may call 716-661-1660 to schedule a hearing.