

**BOARD OF PUBLIC UTILITIES
SCHEDULE OF SOLID WASTE RATES**

PROVISIONS APPLICABLE TO ALL CONSUMERS

Adopted: November 21, 2016
Effective Date: All billing after January 1, 2017
Service Area: All

A) GENERAL RESIDENTIAL SERVICE – HOUSEHOLD GARBAGE AND RECYCLING PICKUP:

Basic Service Charge: \$21.00 Per Dwelling Unit per month with a credit of \$10.50 per month issued to customers who participate in the Residential Recycling Credit Program.

Excess bag fee (over 8/wk.).....	\$ 3.00 per bag
Cooling Agent evacuation.....	\$20.00 (in addition to pickup fee)
Special item pickup (up to 3 items/week).....	\$20.00 per item
“Scheduled” Special item pickup (up to 3 items)	\$10.00+\$5.00 per additional item
Computer monitors/televisions	\$15.00 (by appointment only)
Yard waste bags (includes pickup)	\$10.00 (for 4 bags)
Additional recycling bin (yellow).....	\$ 8.00
Processing Fee for recycling bin replacement (orange)..	\$ 8.50

All residential rates within the City of Jamestown constitute a basic service charge on a per-Dwelling Unit basis and are charged without regard to unit occupancy or utilization of the service provided.

B) GENERAL INFORMATION:

Garbage and recyclables must be placed at the curb no earlier than 6:00 p.m. the night before scheduled pickup. Containers must be removed from the terrace within 12 hours of the trash collection. If items are at the curb more than 24 hours after the regular collection time, a \$10 fee will be charged to the Solid Waste account. Garbage must be bagged and weigh less than 40 lbs. per bag. It is required that bags be placed in a sturdy garbage can to prevent animal damage. Individual garbage bags, recycling bins or other items heavier than 40 pounds will be tagged and refused.

The BPU reserves the right to refuse any trash or recycling items that show evidence of bed bug or cockroach activity.

C) MANDATORY RECYCLING:

Sections 224-1 through 224-7 of City Code make recycling mandatory within the City of Jamestown. The following items must be recycled:

- a. newspapers, newspaper inserts, magazines, catalogs, junk mail, phone books, corrugated cardboard and boxboard,
- b. clear and colored glass,
- c. metal cans,

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d. plastic bottles, jugs, tubs and jars with symbols “1” through “7”.

Styrofoam is not included in the recycling programs and should be placed in regular trash. Recyclable materials are to be placed at the curb on the same schedule as garbage pickup. Recyclable items should be placed on the terrace in an appropriate container labeled “Recycling”. Cardboard may be flattened and stacked in a neat pile for collection. Containers must be removed from the terrace within 12 hours of the trash collection. The BPU uses dual-stream recycling. A recycling calendar, showing the recyclable materials to be placed out for pickup on a weekly basis, is sent to customers along with the December bill, is available on our website at www.jamestownbpu.com, or is available by calling the BPU garbage hotline at 716-661-1651.

D) SPECIAL HOUSEHOLD ITEM PICK UP – Please refer to the “Special Household Items” Addendum for more information:

Any items placed on terrace for collection, which is not properly bagged, may incur a fee, with the following exception: Residents are permitted to dispose of one household item (up to 40 lbs., similar in size to a regular bag of trash, and easily handled by one person) per week, such as a child’s toy, lamp or small table. No metal items will be accepted.

Customers may arrange for the pickup and disposal of household items such as couches, recliners, dressers, mattresses, appliances and electronics, for a discounted fee, 1 to 2 business days in advance of their regular collection day by calling the garbage hotline at 716-661-1651. Cutting up or breaking down items, that regularly require a fee, will not be exempted from the fee. Items containing any cooling agent, such as refrigerators and dehumidifiers, will incur an evacuation charge in addition to the special household item pickup charge. There is also a charge for disposal of televisions and computer monitors, which must be recycled by the BPU. Scheduling a special household item pickup does not guarantee collection of any items that do not meet our guidelines upon inspection.

Televisions, computer monitors, microwaves, refrigerators, dehumidifiers, and other items set at the curb that require special handling will not immediately be picked up without prior arrangement. Any items left at the curb for two weeks will be picked up and billed at double the regular rate. All charges will be the responsibility of the resident and/or property owner.

**Trash piles in excess of the 3 item limit and/or mixed with loose trash may be refused for collection. Any items not collected will need to be removed and disposed of immediately; it is the responsibility of the property owner to ensure this is done.*

E) RESIDENTIAL RECYCLING CREDIT PROGRAM:

Residential-class customers of the BPU are eligible to participate in the Residential Recycling Credit Program (RRCP). Participating customers must place recyclable materials at the curb with their garbage using the (orange) recycling container provided for that purpose. The recycling container has a radio frequency chip built into it which is read by a reader on the

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recycling truck. Customers who recycle, with their assigned bin, within a billing period will receive a recycling credit on their monthly bill.

Customers who regularly participate in the RRCP, but will be out of town and unable to recycle for two or more billing periods, may receive the recycling credit during their absence by completing and submitting a “Statement Attesting to Being Away From Property”. Customers who do not regularly participate in the program will not be entitled to the credit during times of absence.

If the original bin is lost, stolen, or damaged, customers can contact the Garbage Hotline to request a replacement bin. The replacement bin is programmed and delivered directly to the residence and the bin processing fee is billed to the account.

Recycling within the City of Jamestown is required by law. Customers who choose not to participate in the RRCP must recycle by another means.

F) YARD WASTE:

BPU solid waste customers are permitted to use the yard waste facility located at 1001 Monroe Street, for the disposal of compostable yard and garden waste. Hours of operation are set annually and may change during the year. Users of this facility must have a BPU yard waste sticker on the vehicle being used to deliver waste. Stickers are available at customer service. Customers are permitted one sticker per account. Replacement stickers will only be issued if the original sticker is returned in exchange.

Customers may also purchase yard waste bags and have yard waste picked up at their residence. Yard waste bags are available at customer service. The purchase price for the bags includes the cost of pickup and disposal. Yard waste bags are collected year-round on Tuesday mornings. Pickup may be scheduled by calling the garbage hotline at 716-661-1651 before 3pm on Monday. The yard waste bag must contain the information sticker, with the BPU logo, for collection.

G) PORTER SERVICE (collection of items from a designated area not at the curb):

The BPU provides enhanced solid waste and recycling pickup for customers who are unable to place their garbage at the curb due to a documented physical condition. To be eligible for participation, customers must provide the solid waste department with appropriate medical documentation on the *Porter Service Application* form. Eligibility for enhanced pickup will not exceed the time stated in the medical documentation. Approval will be valid for up to two years. After two years, documentation will need to be resubmitted.

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H) COMMERCIAL SERVICE

Small Commercial entity (waste stream similar to residential)	\$12.10
Medium Commercial entity (waste stream 2X residential)	\$24.20

Multi-Unit Rate for once per week collection:

Dwelling Units 2-5.....	\$12.10 per unit
Dwelling Units 6-10.....	\$14.65 plus \$9.56 per unit
Dwelling Units 11-15.....	\$43.33 plus \$6.39 per unit
Dwelling Units 16 and over	\$86.03 plus \$3.85 per unit

Commercial Dumpster Service:

The BPU provides 3,4,6, or 8 yard dumpsters with flexible emptying cycles, with or without recycling service as follows (standard options listed below, contact the Garbage Hotline to discuss additional options):

	<u>1X per week</u>	<u>2X per week</u>	<u>Every other week</u>
3 yard dumpster	\$48.40	\$84.70	\$36.30
4 yard dumpster	\$60.50	\$108.90	\$48.40
6 yard dumpster	\$84.70	\$157.30	N/A
8 yard dumpster	\$108.90	\$205.70	N/A

Paper/Cardboard/Boxboard dumpster \$15.00
(Only available as an add-on to commercial trash dumpster service.)

I) BILLING DEFINITIONS:

Combined Monthly Bill: A customer in a single dwelling unit that is provided solid waste service plus other BPU utility services such as electric and/or water service will be provided a *Combined Monthly Bill* that clearly states the billing for each individual service and total billing for the combined utility services. A single dwelling unit does not have the option of splitting this Combined Monthly Bill, only one bill will be provided per single unit dwelling.

Dwelling Unit: Any room, or combination of rooms, with cooking and toilet facilities, intended for occupancy by one or more persons.

Exemption from basic service charge: After a 12 month vacancy, any dwelling unit that is made unavailable for dwelling purposes, by law or discretion of the owner, may be exempted from the basic service charge upon the filing of a sworn statement of the owner that the unit is not occupied and not intended to be occupied at any time in the future. A standard form affidavit is available from the BPU Customer Service Department (ref. Form-Affidavit).

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J) TERMS OF PAYMENT:

Regular bills for solid waste service will be rendered monthly. Bills rendered are due upon receipt, and are considered delinquent 23 days from the billing date. Bills may be paid at the BPU or other place or places or to representatives designated by the BPU. If bills are not paid within the period specified thereon, the customer shall be required to pay a late payment charge at the rate of one and one-half percent (1 ½%) per month, which will be applied to all amounts previously billed, including arrears and unpaid late payment charges. Dwelling units with unpaid solid waste charges are subject to disconnection of Water or other BPU utility service. If water service is disconnected for non-payment of solid waste charges, it will not be restored except upon payment of the solid waste bill, plus late payment charge, and a service reconnection charge of \$30.00 within regular working hours or \$160.00 outside of regular working hours. Failure to receive a bill will not release a consumer from payment obligations or entitle the consumer to escape the late payment charge imposed on delinquent accounts.

A collection fee of \$25.00 will be assessed on the next bill if the customer's service is subject to disconnection, and payment is received at the customer's premises.

K) UTILITY LIENS

In the City of Jamestown, unpaid solid waste charges will become a lien on the real property served in accordance with the City Charter. Utility liens which remain unpaid for in excess of one year shall be placed on the tax bill of the City of Jamestown for collection.

Outside of the City of Jamestown, unpaid solid waste charges in excess of sixty (60) days will be reported to the municipality annually and subsequently placed on the tax bill of the property where the trash collection occurred. The municipality shall include the past due amounts on the tax bill to the property owner and shall pay the Jamestown BPU the past due amounts within thirty (30) days of receipt thereof by the municipality.

L) STATEMENT OF CUSTOMER RIGHTS

Customers of the BPU Solid Waste Division are entitled to view records pertaining to their solid waste accounts. Customers who believe that the BPU has made an error in the assessment of solid waste charges, the billing of solid waste service, or the application of payments, and who are unable to resolve their issues through communications with BPU Customer Service, are entitled to a hearing. Customers may call 716-661-1660 to schedule a hearing.

M) BILLING ADJUSTMENTS

Solid Waste billing adjustments will be limited to a 24-month period.

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ADDENDUM - Special Household Items

Examples of household items eligible for special pickup.

ONE LOOSE, HOUSEHOLD ITEM PER WEEK (up to 40 lbs., similar in size to a regular bag of trash, & easily carried by 1 person) - Including but not limited to*:

Lamp	Fan
Small wooden chair	Small side table
Vacuum cleaner	Stroller
Throw rug	1 bale of cut-up carpet
1 set of window blinds	

Special item fee will be assessed if more than one of these loose items are placed out for collection.

ALL ELECTRONICS, TVs AND APPLIANCES CONTAINING FREON ARE PICKED UP BY APPOINTMENT ONLY (except as stated in section D, paragraph 3).

(Garbage cans, totes, or containers of any kind will not be picked up without prior notice or a note affixed that states that it is to be collected as trash.)

SPECIAL PICKUPS FOR A FEE (UP TO 3 ITEMS/WEEK ONLY) Including but not limited to*:

TVs/Monitors	Dressers
Computers	Desks
Printers	Armoires
Air Conditioners	Cabinets
Appliances – including microwaves	Toilet
Lawn Mowers	Snow blowers
Bathtub	Tables
Mattresses (All sizes)	Sinks or Vanities
Couches	Hot Water Tanks
Recliners	BBQ Grills
Upholstered Chairs	Headboards
Doors	Windows
Carpet (must be rolled or cut-up & bailed)	Shelving Units
Entertainment Centers	

ITEMS NOT ELIGIBLE FOR SPECIAL PICKUP Including but not limited to*:

No items that are extremely heavy	No wet mattresses (causes excessive weight)
No automobile parts	No items with evidence of insect infestation
No wood of any kind, including lumber or pallets	No pianos
No demolition or construction material of any kind	No automobile parts
No yard waste (except as outlined in section F, paragraph 2)	

****If you do not see the item listed, please contact the Garbage Hotline at (716)661-1651 for eligibility and pricing information before placing items out.***