



Thanks to Our Good Neighbor of the Month!

Thanks to Axiom for supporting the John Alfred & Oscar Johnson Memorial/ BPU Good Neighbor Fund!

The Good Neighbor Fund, held at the Chautauqua Region Community Foundation, assists customers who pay BPU bills on a regular basis, receive no Social Services utility payments and who face hardships that prevent them from paying BPU bills.

Customers on HEAP, food stamps or Social Security may qualify. Anyone with a good payment record may be eligible. All income levels qualify.

If you think that you may qualify for this aid, call the Salvation Army to make an appointment at 664-4108. The Salvation Army verifies your emergency.

NYS Lifts 18-A Assessment Charge on Electric Bills, Saving BPU Electric Customers Money

A surcharge on Jamestown Board of Public Utilities (BPU) and other New York State electric utilities has been removed from BPU bills.

Known as the 18-A Temporary State Assessment, the extra charge on electric bills was instituted in 2009 by the State.

The 18-A Assessment resulted from a rise in the annual Public Service Commission (PSC) charge paid by the BPU.

Prior to the 18-A Assessment increase, the BPU paid approximately \$100,000 a year to the PSC.

In 2009, the BPU assessment increased to a total above \$600,000. At that time, \$100,000 still was paid to the PSC, but the additional \$500,000 was passed through the PSC directly into the State's General Fund.

BPU General Manager David L. Leathers, who serves as Third Vice President of the New York Association for Public Power (NYAPP), states that NYAPP has worked with the Governor and the Legislature to improve the business climate in the State by eliminating taxes such as the 18-A Assessment.

"The BPU and NYAPP applaud the



elimination of this temporary assessment which was instituted nine years ago and has been reduced over the past several years. It is now thankfully eliminated," says Leathers.

"Affordable power is essential for economic development in communities throughout the State, including Jamestown," states Leathers.

Since 2014, the assessment has been reduced incrementally each year. As of January 1, 2018, the 18-A Assessment line on BPU electric bills no longer will appear.

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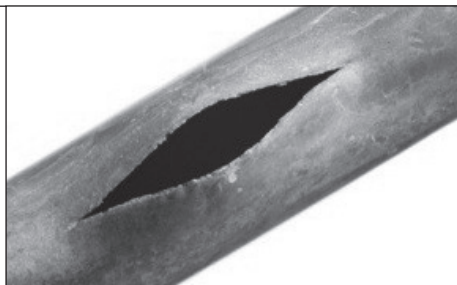
Avoid Frozen Water Pipes and Meters

BPU water customers can help prevent frozen water pipes and frozen water meters that could occur as a result of extreme cold temperatures.

Wrapping pipes with insulation or heating tape, especially pipes located on exterior walls or where the water comes into the meter, could help prevent freezing. Heating your basement, closing basement windows and weather stripping basement windows are other measures that can be taken to avoid freezing water in the pipes.

Windows near water pipes should be closed. Opening kitchen and bathroom cabinet doors to allow warmer air to circulate around the plumbing, especially if there is an outer wall in the cabinet, is suggested.

Garage doors should be kept shut, especially in garages where water supply lines are located.



Customers are reminded that it is helpful to maintain a certain amount of heat in your entire home or building and to keep interior doors open between rooms to allow the warm air to circulate freely throughout the structure.

BPU Water Division officials note that customers may want to keep water streaming from a faucet served

by exposed pipes or from a faucet in a sink located against an exterior wall. The water stream should be as small as possible, such as the width of lead in a pencil. Both hot and cold water should be used in these situations.

Water expands as it freezes, putting tremendous pressure on whatever is containing it, including metal and plastic pipes. No matter how strong the pipe may be, expanding water can cause pipes to break. Customers whose water lines freeze should contact a plumber or landlord.



With winter weather, it only makes sense to stay home and *pay your BPU bills online or by phone!*

To pay online, look under Quick Links on our homepage at www.jamestownbpu.com & click on "access BPU account and payment online" or on the green and white "Pay Online" icon at the top of the middle column on our homepage.

To pay by phone, dial 661-1660, ext. 3, and follow the prompts in Spanish or English.

Payments by phone and online are accepted in the form of credit cards, debit cards and e-checks.

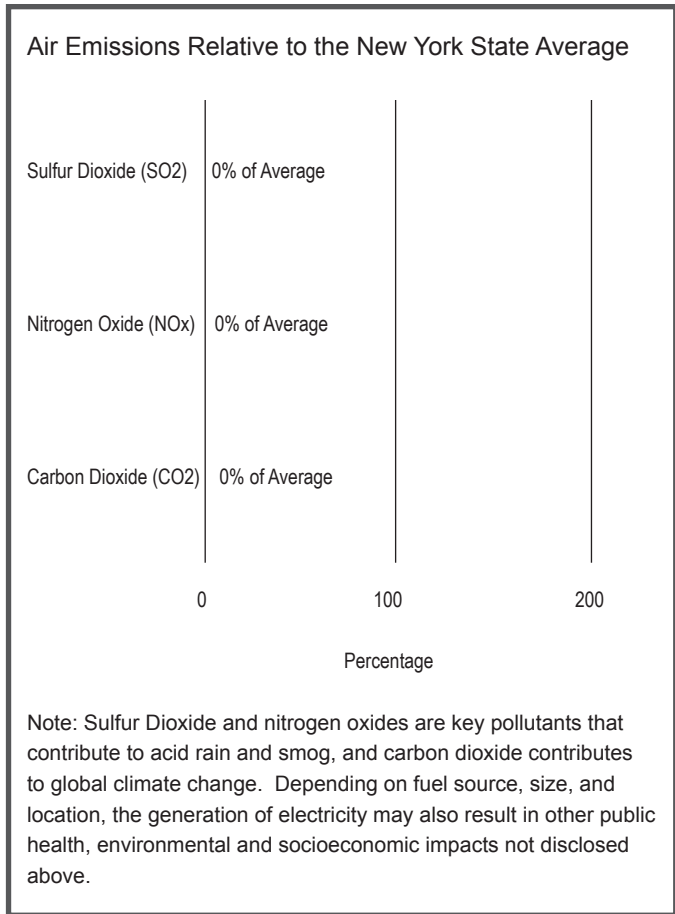
If you have trouble paying in this way, contact Customer Service at 716-661-1660 for help.



Fuel Sources and Air Emission
to Generate Your Electricity for
Jamestown Board of Public Utilities—JBPU-PA - 2016
January 1, 2016 – December 31, 2016

Fuel Sources	
Hydroelectric	100%
Total.....	100%

(Total may vary slightly from 100% due to rounding)



This label displays information on the electricity provided to all customers of this entity. If necessary, product specific labels can be generated by the entity.

Although this information pertains to 2016, the label only recently was sent to the BPU which is required to publish it.

Instead of Clean-up Weeks, Discard Four Extra Items Each Week

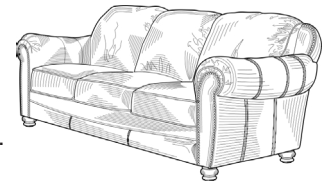
Solid Waste customers are reminded that, in place of clean-up weeks, they may now discard up to four extra items each week. Previously, only one item could be placed at the curb.



Such extra items should be about the size of a standard garbage bag, should weigh 40 pounds or less and must be easily handled by one employee. Examples of accepted objects include an upright vacuum cleaner, a dining room chair, a fan, a mop or window blinds. Metal items are not accepted.

The BPU still offers collection service for larger or electronic items with an appointment and for a fee that covers transportation to the Ellery Landfill or to the South County Transfer Station in Falconer.

Examples of such items include refrigerators, microwave ovens, upholstered chairs, couches, recliners, dressers, carpet rolls, dry mattresses or dehumidifiers. Items containing Freon require an evacuation fee.



The **Garbage Hotline at 661-1651** welcomes calls for appointments and questions. Should a customer need clarification about what items can be included for no extra charge and which pieces require an appointment with a fee, contact the Garbage Hotline.



Sewer Back-ups Aren't Fun!

To avoid this situation, never put fats, oils or grease down toilets, sinks or drains. Even if grease is followed in a drain by hot water, the grease

eventually cools and hardens, forming a plug in both home and BPU sewer lines. Over time, this situation causes back-ups and overflows. Scrape grease and food from plates, pots and pans into a can or the trash. Wipe the grease with paper towels, not cloth. Grease on a cloth still gets into the drain if you put that material into your washing machine. Plant roots entering sewer lines also cause back-ups. Plant trees and shrubs away from sewer service lines. For sewer and other BPU emergencies, all hours, call the BPU at 661-1640.

BPU Energy Efficiency Programs Announced for 2018:

ENERGY STAR REBATE PROGRAM: Rebates for certain new, ENERGY STAR products: \$35 for residential windows, \$25 for skylights, \$50 for residential entry doors and \$50 for residential doors and WI-FI enabled thermostats. Central AC units are rebated at \$100/Ton of cooling capacity; HVAC heat pumps at \$500/Ton of heating/cooling capacity; and geothermal heat pumps at \$1,000/Ton of heating/cooling capacity.

HOME ENERGY AUDITS: Audits are offered free-of-charge to New Yorkers making \$104,000 or less in 2018 through the Green Jobs, Green New York program. The BPU subsidizes home energy audits for electric customers who earn more than that amount a year. Both NYS and the BPU offer rebates for work done as a result of the audit, as long as the audit and the work are completed by a Building Performance Institute-certified contractor.

Lighting & Motor Rebates for Commercial/Industrial Customers: Commercial/Industrial Customers classified as Class 2 or 3 qualify for this program. This popular option offers financial incentives up to \$15,000 for energy efficiency projects that promote investment in new high quality lighting and motor equipment which operates at a very high level of electrical efficiency. Any project with a total anticipated rebate of \$1,000 or more should contact Energy Efficiency Coordinator Dan Reynolds to verify eligibility.

Contact BPU Energy Efficiency Coordinator Dan Reynolds for details at 661-1646 or by e-mail: dreynolds@jamestownbpu.com. Information is also found on www.jamestownbpu.com.

Click on the white Energy Efficiency Opportunities icon on the home page.